



Report of the Chair of Swansea Public Services Board

Scrutiny Programme Committee – 17th October 2023

Briefing – Swansea Public Services Board (PSB) Performance Framework

Purpose	The report presents an update on efforts by the Public Services Board (PSB) to review the development of the performance framework to help show the work being undertaken by the Board.
Content	Provides an update on the work that has been undertaken to date to develop the performance framework to help show the progress being made by the PSB and next steps.
Councillors are being asked to	Consider the information provided and give views.
Lead Councillor	Councillor Andrea Lewis, Cabinet Member for Service Transformation (Deputy Leader)
Lead Officer	Richard Rowlands
Report Author	Richard Rowlands
Legal Officer	Debbie Smith
Finance Officer	Paul Roach
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1. Background

- 1.1 This report provides an update on the report presented to the Scrutiny Programme Committee on 18th October 2022 and the work that has been undertaken to date to develop the performance framework to help show the progress being made by the PSB.
- 1.2 At previous meetings of the Scrutiny Programme Committee, the Committee has discussed how the PSB can develop its performance framework to help evidence the tangible difference the PSB is making, and improve the clarity of action and outcomes from meetings.

2. PSB Performance Framework

- 2.1 The PSB oversees progress meeting the Well-being Priorities set out within the PSB Well-being Plan. These priorities work towards the 2040 long-term vision for the population of the whole local area covered by the work of the Board.
- 2.2 The Swansea PSB Committee had previously received Highlight Reports from Priority Leads that reported progress meeting the PSB priorities set out within the Well-being Plan.
- 2.3 The Highlight Reports did not contain performance indicators. Performance indicators generally measure how much individual organisations are delivering and how well they are doing it. It is generally more problematic to measure performance and outcomes using performance indicators where outcomes are delivered collectively by partnerships to whole populations over a longer period. This type of information is usually best captured by population indicators contained within suitable and comparable data sources, such as those collected by the Office of National Statistics and Welsh Government.
- 2.4 In addition, there are further and significant resource demands associated with the development, collection, processing and reporting of data that must come from the public bodies that make up the PSB, which does not have any of its own dedicated systems and resources. Most of the available resources during 2021/22 and 2022/23 were devoted to the development of the PSB Well-being Assessment and PSB Well-being Plan respectively.
- 2.5 However, with these points in mind, a performance framework for the PSB has been developed following the production of the well-being plan. The framework consists of an action plan (**Appendix A**) for 2023-24 containing actions, intended outcomes, milestones, and success measures. The action plan is being reviewed and monitored for progress at the Swansea PSB Committee.
 - 2.5.1 In addition, the framework will consist of population level outcome measures, and monitoring arrangements. Work to research and map potential population measures against well-being objectives and drivers has commenced – a draft and work in progress is attached (**Appendix B**). This initial draft work has recently been discussed with the PSB Delivery Group (operational leads). Further refinement of driver-indicator links will follow and then shared more widely with a view to being in place ready for 2024/25.

3. Integrated Assessment Implications

3.1 The Council is subject to the Equality Act (Public Sector Equality Duty and the socio-economic duty), the Well-being of Future Generations (Wales) Act 2015 and the Welsh Language (Wales) Measure, and must in the exercise of their functions, have due regard to the need to:

- Eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Acts.
- Advance equality of opportunity between people who share a protected characteristic and those who do not.
- Foster good relations between people who share a protected characteristic and those who do not.
- Deliver better outcomes for those people who experience socio-economic disadvantage.
- Consider opportunities for people to use the Welsh language.
- Treat the Welsh language no less favourably than English.
- Ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs.

3.1.1 The Well-being of Future Generations (Wales) Act 2015 mandates that public bodies in Wales must carry out sustainable development. Sustainable development means the process of improving the economic, social, environmental and cultural well-being of Wales by taking action, in accordance with the sustainable development principle, aimed at achieving the 'well-being goals'.

3.1.2 Our Integrated Impact Assessment (IIA) process ensures we have paid due regard to the above. It also takes into account other key issues and priorities, such as poverty and social exclusion, community cohesion, carers, the United Nations Convention on the Rights of the Child (UNCRC) and Welsh language.

3.1.3 A screening form was completed. This report is a 'for information' briefing and so is not relevant for an IIA.

4. Legal Implications

4.1 There are no legal implications.

5. Financial Implications

5.1 There are no financial implications.

Background papers: *None*

Glossary of terms: *None*

Appendices: Appendix A – PSB Performance Framework 2023/24.

Appendix B – Draft population measures – in development.